

Event Details

State of Indiana Request for Quotation

Event ID	Format	Type	Page
00400-0000086245	Buy	RFx	1
Event Round	Version		
1	1		
Event Name			
400-26-012-LMS RFQ			
Start Time	Finish Time		
11/18/2025 11:53:23 EST	12/18/2025 16:00:00 EST		

Event Currency: US Dollar
Bids allowed in other currency: No

Bidder: INTERNAL EVENT DETAILS

Submit To: Indiana Dept of Health
IN Department of Health
Section 2-C
2 N MERIDIAN ST
INDIANAPOLIS IN 46204
United States

Contact: Alexandra Stultz-00400
Phone:
Email: AStultz@health.in.gov

Event Description

Sourcing event #0000086245 is for obtaining bids for vendor to provide a hosted Learning Management Service (LMS) platform with administrative access, technical support, and access to a national course catalog.

Questions can be emailed to NMize@health.in.gov and AStultz@health.in.gov.

Completed bids must be emailed to AStultz@health.in.gov.

A completed bid package MUST be submitted by the due date/time. The bid package is available for download through the Bid Documents link in the Event Name column. This bid is not eligible for electronic bid through the Supplier Portal.

General Comments

- The Indiana Department of Health (IDOH) is seeking a vendor to provide a hosted Learning Management Service (LMS) platform with administrative access, technical support, and access to a national course catalog. The platform will support workforce development efforts across public health partners and must meet specific branding, functionality, and security requirements.

Requested Services & Deliverables

- Host a branded affiliate LMS portal with a dedicated URL and web-based access
- Provide administrative access for affiliates to manage users, courses, and reporting
- Customize the portal with affiliate branding, introductory text, and contact/help information
- Grant access to a national catalog of public health and related courses
- Provide membership in the Affiliate Consortium, including:
 - Bimonthly calls
 - Annual meetings
 - Monthly newsletter
 - Active listservs
- Deliver ongoing technical support, including:
 - Routine updates and emergency maintenance
 - Performance enhancements and debugging
 - Compliance with security standards
 - Ticket tracking system for technical issues and requests
 - Offer unlimited phone support for one designated site manager
 - Offer unlimited email support for up to five staff
 - Provide up to 10 hours per year of administrative assistance
 - Deliver training support for up to 12 affiliate staff in the first subscription year
 - Allow affiliates to create, upload, and customize branded course content, training plans, and certifications
- Enable grouping structures for compartmentalized or shared data across jurisdictions
- Allow assignment of unlimited administrative roles to affiliate and partner agency users
- Provide reporting capabilities on user data, course activity, assessments, and training outcomes
- Support manual user registration, course approval, and learner support tools
- Enable development and dissemination of surveys and training plans
- Manage course rosters, certificates, CE tracking, seat capacity, and prerequisites
- Align courses to public health competencies and track by standard
- Provide a compliant, customized web portal with affiliate-provided graphics and content
- Ensure redundant fiber connectivity and carrier-neutral data center access
- Notify affiliates of planned outages with at least 72 hours' notice
- Scale services within 30 days upon request (e.g., storage, servers, bandwidth)
- Maintain 24/7 server and data center monitoring
- Provide cybersecurity insurance of at least \$5 million per year
- Comply with RAMP cybersecurity policy and achieve GOVRAMP certification by September 30, 2026
- Meet minimum server specs: shared KVM server, 2 CPU cores, 2GB RAM, Windows Server 2012 R2 or Linux with Apache
- Provide 10GB of content storage per affiliate and unlimited monthly data transfer

Event Details (cont.)

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Email: AStultz@health.in.gov

Line Details

No Bid: ☐

Line: 1	Item ID:	Line Qty: 1	UOM: Each	Weighting: 100%	Bid Qty: 1
Required: No	Reserve Price: No				

Description: Learning Management System RFQ
Comments:

- <<The Indiana Department of Health (IDOH) is seeking a vendor to provide a hosted Learning Management Service (LMS) platform with administrative access, technical support, and access to a national course catalog. The platform will support workforce development efforts across public health partners and must meet specific branding, functionality, and security requirements.

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Question	UOM	Best	Worst	Weighting	Response
What is your quote/bid price?				100%	

Required: Yes Mandatory Response: No

Response Comments

Event Details (cont.)

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Contact: Alexandra Stultz-00400
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Bidder Information

Firm Name:		
Name:	Signature:	Date:
Phone #:	Fax #:	
Street Address:		
City & State:	Zip Code:	
Email:		